SMS Text Message Opt-In Consent

Newberry Automotive Services

Austin, TX 78746 | newberryautomotive.com

Program Description

By providing your mobile phone number and signing below, you agree to receive SMS (text message) notifications from **Newberry Automotive Services** related to the service of your vehicle. This is a transactional and informational messaging program intended to keep you informed about work performed at our shop.

Types of Messages You May Receive

- Appointment confirmations, reminders, and scheduling updates
- Vehicle status updates, repair progress, and completion notifications
- Service estimates, repair authorizations, and approval requests
- Invoice, payment, and pickup-ready notifications
- Diagnostic findings and recommended service alerts
- Replies from our service advisors to questions you initiate

Message Frequency

Message frequency varies based on the status of your service. You can typically expect to receive messages only while your vehicle is at our shop or when you have an upcoming appointment. Most customers receive fewer than 10 messages per active repair order.

Message and Data Rates

Message and data rates may apply. Newberry Automotive Services does not charge for messages, but standard messaging rates from your wireless carrier will apply based on your mobile plan. Carriers are not liable for delayed or undelivered messages.

How to Get Help or Stop Messages

Reply HELP	Receive support information and our contact details.
Reply STOP	Unsubscribe from all SMS messages from Newberry Automotive Services at any time. You will receive a confirmation message, and no further messages will be sent.

You may also opt out at any time by contacting us directly at the phone number or email listed at the bottom of this form.

Privacy

Your mobile phone number and personal information will **never be sold, rented, or shared with third parties** for marketing purposes. Phone numbers collected for SMS consent are used solely for the messaging program described above and are not shared with affiliates or external marketing partners. For full details, see our privacy policy at newberryautomotive.com/privacy.

Customer Consent

I have read and understand the information above. By signing below, I expressly authorize Newberry Automotive Services to send me SMS text messages at the mobile number I have provided. I understand that consent is not a condition of purchase and that I may opt out at any time by replying STOP.

Customer Name: _____

Mobile Phone #: _____

Vehicle (Year/Make/Model): _____

Signature: _____

Date: _____